

## Scenarios for Housing prioritization

Without further information, to what resource or resources would you refer this client or family? Each scenario has what would be considered an “ideal” answer, however most of the scenarios also have other options which could be considered. Tell us which resources are ideal, and which other resources could be considered.

### Scenario 1-

Family presents with a VI-SPDAT score of 6, and has been homeless for six weeks. Clients are willing and able to work, and are actively looking for employment. What is the appropriate resource?

### Scenario 2-

Client presents with a VI-SPDAT score of 10. Breakdown of the score shows client’s vulnerability comes from substance abuse and subsequent medical issues, along with having been assaulted and robbed. What are the appropriate resources?

### Scenario 3-

Client presents with VI-SPDAT score of 12. Client is diagnosed with schizoaffective disorder, is unable to work. What are the appropriate resources?

### Scenario 4-

Family presents with VI-SPDAT score of 7, has been homeless for six months. Family has also been homeless three previous times since 2015. Mother is diagnosed with bipolar disorder and anxiety/depression. What are the appropriate resources for them?

### Scenario 5-

Family presents with a VI-SPDAT score of 8, Head of Household has debilitating physical handicap and is unable to work. SSDI is only income. What are the appropriate resources?

### Scenario 6-

Client presents to the intake worker and completes VI-SPDAT, scoring a 7. However, when staff attempts to enter client into ServicePoint, client is already present in the system. Client has an open entry from another shelter dated a week prior, and a VI-SPDAT score of 2 dated from two days prior. What is the appropriate course of action?

### Scenario 7-

Client presents with VI-SPDAT of 3, has been homeless for two weeks. What resources are available for this client?

**Scenario 8-**

Client completes VI-SPDAT, gets score of 2. However, through working with the client, the Navigator is aware that the client has a mild mental health diagnosis the client did not disclose, and has been assaulted recently, which the client did not admit during the interview. What is the appropriate resource for this client?

**Scenario 9-**

Client presents to the intake worker to complete VI-SPDAT. During the interview, client's answers are not connected to reality, and client is making references to harming themselves. Final score of the assessment is 0, client is not clear about how long they have been homeless. What is the appropriate resource for this client?