

How to apply

MaineHousing contracts with community action agencies to take applications and assist with program administration. To apply, contact the community action agency that serves your county.

Aroostook County Action Program
(207) 768-3053 or
(800) 585-3053
Residents of Aroostook County

Community Concepts, Inc.
(207) 743-7716 or
(800) 866-5588;
TTY (207) 743-0276
Residents of Androscoggin & Oxford Counties

Kennebec Valley Community Action Program
(207) 859-1500 or
(800) 542-8227
Residents of Kennebec, Lincoln, Sagadahoc, & Somerset Counties

Penquis Community Action Program
(207) 973-3630;
TTY (207) 973-3520
Residents of Penobscot & Piscataquis Counties
Residents of Knox County (LIAP only)

Penquis Community Action Program
(207) 596-0361 or
(800) 585-1605
Residents of Knox County

The Opportunity Alliance (formerly People's Regional Opportunity Program)
(207) 553-5900 or
(800) 698-4959;
TTY (207) 874-1013
Residents of Cumberland County

Waldo Community Action Partners
(207) 338-3025
or (800) 498-3025
Residents of Waldo County

Washington-Hancock Community Agency
(207) 664-2424 or
(207) 546-7544 or
(800) 828-7544 (from 8:00-12 noon)
Residents of Washington & Hancock Counties

Western Maine Community Action
(207) 645-3764 or
(800) 645-9636
Residents of Franklin County

York County Community Action Corp.
(207) 324-5762 or
(800) 965-5762;
TTY (207) 490-1078
Residents of York County

What to expect

It usually takes a few weeks to process your application for LIHEAP. Determining your eligibility for LIAP may take a little longer. If you are denied for LIHEAP, you may reapply if your circumstances change.

Other Possible Energy Assistance

Additional help with home heating fuel may be available through the General Assistance Program offered by your city or town. For information about the General Assistance Program, call the Maine Department of Health and Human Services (DHHS) at 1-800-442-6003, or TTY 287-6948.

MaineHousing Programs and Services

Opening the door to homeownership

- ▶ First time homebuyer mortgages
- ▶ Downpayment and closing cost assistance
- ▶ Homebuyer education

Helping renters

- ▶ Financing development of new affordable rental housing
- ▶ Section 8 Housing Choice Vouchers

Making homes safe and warm

- ▶ Fuel assistance
- ▶ Home weatherization
- ▶ Home repair
- ▶ Lead safe homes

Housing people who are homeless

- ▶ Shelter funding
- ▶ Rental assistance

Other programs and initiatives

- ▶ Affordable housing tax increment financing
- ▶ Disaster recovery loans

Maine State Housing Authority ("MaineHousing") does not discriminate on the basis of race, color, religion, sex, sexual orientation, national origin, ancestry, age, physical or mental disability, or familial status in the admission or access to, or treatment or employment in, its programs, and activities. MaineHousing will provide appropriate communication auxiliary aids and services upon sufficient notice. MaineHousing will also provide this document in alternative formats upon sufficient notice. MaineHousing has designated the following person responsible for coordinating compliance with applicable federal and state nondiscrimination requirements and addressing grievances: Louise Patenaude, Maine State Housing Authority, 353 Water Street, Augusta, Maine 04330-4633, Telephone Number 1-800-452-4668 (voice in state only), (207) 626-4600 (voice), Maine Relay 711.



353 Water Street
Augusta, ME 04330-4633

207-626-4600
1-877-LIHEAP1
(1-877-544-3271)
Fax 207-624-5780
Maine Relay 711



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Low Income Home Energy Assistance Program (LIHEAP)

Fuel assistance

Emergency fuel

Home weatherization

*Eligibility screening for
other assistance*



MAINE STATE HOUSING AUTHORITY

www.mainehousing.org

Help with home energy costs is available

If you or someone you know cannot afford home energy bills, needs an emergency fuel delivery, or would benefit from home energy improvements – help may be available through MaineHousing’s LIHEAP program. LIHEAP is funded by the U.S. Department of Health and Human Services.

Fuel assistance

LIHEAP pays a portion of a participating customer’s home heating costs. Customers must choose one of several participating fuel suppliers. Payment usually is made directly to the supplier. Payment amount is based on household size and income, energy costs, household type, and the kind of heating fuel used, as identified at the time of application.

Emergency fuel

Additional help may be available if you have less than ¼ tank of heating fuel or are in danger of having utility services disconnected and you have no means to pay your energy company. LIHEAP may make a payment for you so that you will stay safe and warm.

Home weatherization and energy-related repairs

MaineHousing combines funding from the LIHEAP and U.S. Department of Energy Weatherization programs to fund improvements to help make your home more energy efficient and comfortable. Improvements may include home insulation, caulking, weather stripping, and furnace repair or replacement.



Eligibility screening for other assistance programs

If your application for LIHEAP is approved, and you receive residential electric service from an electric utility, and you are not living in government subsidized housing, you also may be eligible for assistance with your electric bills from your electric utility’s Low Income Assistance Plan (LIAP).

LIHEAP eligibility

You may be eligible if your household income is considered to be low or very low under federal guidelines. Additional criteria also may apply. For more information, see www.mainehousing.org/LIHEAP.aspx.

At the time of application, you should be prepared to provide:

- ▶ Names and Social Security numbers for all persons living in your household.
- ▶ Proof of gross household income for the last 3 or 12 months. (Household income includes, but is not limited to: wages, social security, unemployment, pension, and disability payments.)
- ▶ Proof of present address. (A rent receipt, lease, deed, or property tax bill may be provided as proof of present address.)
- ▶ Recent copies of your energy and utility bills.
- ▶ The type of fuel used to heat your home (electricity, natural gas, heating oil, propane, wood, wood pellets, biobricks, coal, corn, or kerosene).

If your heat is included in your rent, you still are eligible to apply for LIHEAP.



Energy saving tips

- ▶ Properly maintain your heating system. Have it cleaned annually and replace furnace filters once a month during the heating season, or as needed.
- ▶ Check the manufacturer’s label before insulating your water heater.
- ▶ Clean warm-air registers, baseboard heaters, and radiators as needed. Make sure furniture, carpeting or drapes don’t block them.
- ▶ Washing and rinsing your clothes in cold water can save \$50 a year. Your laundry detergent, not the water temperature, cleans your clothes.
- ▶ Reduce the thermostat setting when everyone is asleep or away from home. Consider installing a programmable thermostat.
- ▶ Cover your pans when cooking to reduce cooking time and the amount of heat needed. A lower setting can save you \$15 a year.
- ▶ Turn off your oven five minutes before you’re done baking to take advantage of built-up heat.
- ▶ Clean and dust the bottom and back of your refrigerator once a year. It will run more efficiently.
- ▶ Seal off unused fireplaces.

