



**To: All Owners and Managers**  
**From: Bob Conroy, Director of Asset Management**

**In this issue:**

- I. Staffing Changes in MaineHousing's Asset Management Department**
- II. MRSCA Quarterly Meeting/Training, September 16, 2011 in Portland**
- III. Efficiency Maine Trust Symposium, September 7, 2011**

**I. Staffing Changes in MaineHousing's Asset Management Department**

After almost 25 years of dedicated service, David Ranslow retires from the position of Inspection Services Manager on September 2, 2011. Over his many years at MaineHousing, David served in a variety of capacities. In recent years he served in a dual capacity. First, he was a valued Asset Management team member, working with other Asset Managers, Developers and Partners for project assets in his portfolio. Secondly, as the supervisor of the Inspection Services Team, he worked right alongside his team, insuring that the MaineHousing portfolio of projects met the highest quality standards and that tenants were in safe and decent housing. David will be greatly missed and we all wish him the best in his retirement.

On August 5, 2011, after 11 years with the Asset Management Department, Daniel Drost, Operations Manager, left to assume a new position with Preservation Management. Dan not only supervised the Operations Team, but he is a multitasker extraordinaire, who was actively involved with setting up training seminars, overseeing the operation of new software programs, publisher of the Asset Management Notice, and was an active member of NERSC. He will be greatly missed by all who worked with him.

**II. Maine Resident Service Coordinators Association (MRSCA) – Quarterly Meeting/Training – September 15, 2011 – Portland, Maine**

On Thursday, September 15, 2011, MRSCA will be conducting its Quarterly Meeting/Training at the East Point Church in Portland. The focus for the September MRSCA training will be on mental health and communicating effectively in difficult situations. Attached is additional information and registration information. Please note that registrations are due to Sara Forgione no later than Tuesday, September 6, 2011.

### III. Efficiency Maine Trust Symposium

Efficiency Maine Trust is hosting a symposium offering a high-level introduction to the statewide economic impacts of energy efficiency. We invite you to join the Staff and Board of Trustees on Wednesday, September 7, from 9-12, at the Governor Hill Mansion (formerly St. Paul Center) in Augusta for presentations and a robust Q&A session with 4 regional experts:

Issues we seek to address during the Symposium include:

- When efficiency programs in Maine help customers save a kilowatt-hour, what is that savings worth? How is the savings calculated? What is the benefit to all ratepayers when efficiency projects lower demand on the grid?
- When Massachusetts utilities recently filed plans to capture all electric efficiency that was cheaper than supply, how much energy savings did they project would meet that standard? Did the utilities increase or decrease their efficiency budgets from prior years in order to meet the standard, and what were the short term and long term economic impacts on rates and bills? What was the perspective of utility regulators, the business community, and other stakeholders?
- What does it mean when we say energy efficiency is “cost effective”? How does a utility or statewide efficiency program estimate the amount of energy savings that is cost-effective, and what estimates have been made in Maine?
- Penelope Connor, VP for Customer Care, NStar – represents NStar -- serving 1.4 million electric and gas customers in Massachusetts -- on the Mass Energy Efficiency Advisory Council, and is a columnist for Utility Customer Service for Electric Light & Power Magazine
- Tim Woolf, VP, Synapse Energy Economics, and former Commissioner at the Massachusetts Department of Public Utilities
- John Davulis, Senior Project Manager, GDS Associates, former Chief Economist for Central Maine Power and author of the recent Maximum Achievable Cost Effective energy efficiency study for CMP
- Max Chang, Associate, Synapse Energy Economics, and co-author of the report on Avoided Energy Supply Cost in New England.

Please join us, and let us know that you will be attending by emailing directly to Karen Bickerman at [Karen.Bickerman@efficiencymaine.com](mailto:Karen.Bickerman@efficiencymaine.com). There is no charge to attend.

#### Attachments:

- **MRSCA Quarterly Meeting September 15, 2011**
- **MRSCA Membership Application**
- **40 Hour Certificate Mediation Training**

*Maine State Housing Authority (“MaineHousing”) does not discriminate on the basis of race, color, religion, sex, sexual orientation, national origin, ancestry, age, physical or mental disability, or familial status in the admission or access to, or treatment or employment in, its programs, and activities. MaineHousing will provide appropriate communication auxiliary aids and services upon sufficient notice. MaineHousing will also provide this document in alternative formats upon sufficient notice. MaineHousing has designated the following person responsible for coordinating compliance with applicable federal and state nondiscrimination requirements and addressing grievances: Louise Patenaude, Maine State Housing Authority, 353 Water Street, Augusta, Maine 04330-4633, Telephone Number 1-800-452-4668 (voice in state only), (207) 626-4600-(voice), 1-800-452-4603 (TTY in state only), or (207) 623-2985 (TTY).*

